Health Careers Opportunity Program ABSTRACT

Project Title:	AltaMed Health Careers Opportunity Program – (HCOP)
Lead Applicant:	AltaMed Health Services, Los Angeles, CA 2040 Camfield Avenue, Rm #313 Los Angeles, CA 90040
Partnering Agencies:	Technical College, Los Angeles El Monte Rosemead Unified School District (EMRAS)
Certificate Program:	Medical Assistant Certificate

<u>Overview</u>: AltaMed Health Services is partnering with Technical College, El Monte Rosemead Adult School, Los Angeles Workforce Investment Board (WIB) and its 13 Los Angeles based American Jobs Centers of California to provide Medical Assistant training to 225 underserved adults in the low-income communities of South and East Los Angeles. By leveraging resources with WIB, the proposed program will support students with the scope of workforce development services including tutoring, work readiness education, career advisement, support services, field placement, OJT, and permanent placement.

The program will utilize a curriculum developed by AltaMed and Technical College that addresses core competencies required for Medical Assisting as well as additional training to prepare students for work in the Patient Centered Medical Home (PCHM) model. With a focus on team-based care, the curriculum includes training on cultural sensitivity, communication, and customer service. The curriculum is approved by the State of California Bureau for Private Post-Secondary Education, and has been successfully piloted by AltaMed and Technical College.

Number of Students to be trained: 75 annually for a total of 225 over the three year period.

Goals and Objectives:

The dual goals of AltaMed's Medical Assistant Training program is to a) increase the pool of qualified Medical Assistants in South and East Los Angeles; and b) increase education and employment opportunities for low-income individuals in South and East Los Angeles.

The following one-year objectives will support the achievement of this goal:

- 1. AltaMed will recruit 75 eligible participants.
- 2. 75 participants will co-enroll in AltaMed's MA training and an AJCC WIA program.
- 3. 75 participants will receive 545 hours of training and field placement
- 4. 75 participants will receive support services and case management to assist them in overcoming barriers to completing training and long term successful employment.
- 5. 90% (68) participants will successfully complete the AltaMed MA training.
- 6. 80% (60) participants will be employed by either AltaMed, AltaMed IPA members or other community based clinics within two months of completion.
- 7. 60% (45) participants will pursue further health care related education (associates or bachelors) within two years of completing AltaMed's training.