

Rural Health Care Outreach Collaborative
Family Health Services, 794 Eastland Dr. Twin Falls, ID 83301
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Funding Amount Requested: \$600,000 (multi-year)

Funding preference of HPSA, MUC/MUP and focus on primary care and mental health strategies.

Project Abstract

Purpose: Build upon the Patient Centered Medical Home to develop a “Virtual Health Neighborhood” which is a community-based continuum of care that wraps services around patients and families and enhances natural supports in the most remote areas. The project leverages and builds upon the strengths of our rural communities to develop networks who work for the good of the whole, where scarce resources and services are shared. This is how rural/frontier communities have historically worked and Rural Health Care Outreach Collaborative (RHCOC) is constructed on this common theme to deliver a continuum of quality services.

Project Goals: Family Health Services (FHS) intends to lead a regional consortium called the “Rural Health Care Outreach Collaborative” (RHCOC). RHCOC will pilot a rural “Virtual Health Neighborhood” model for the integration of behavioral health, clinical pharmacy, and physical health care with an emphasis on medication management using telehealth to improve chronic disease management in south central Idaho. **Project Objectives:** **1st Year Behavioral Health Integration in Primary Care:** Develop and implement a Primary Care Behavioral Health (PCBH) model in Team-Based Care program. **2nd Year Clinical Pharmacy Integration in Primary Care:** Develop and implement clinical pharmacy program hub with added care team of Pharmacist, Pharmacy Technician, and Pharmacy Liaison. **3rd Year Integrate Telehealth in Primary Care Locations:** Develop Telehealth hub and spoke model for Pharmacy and Behavioral Health Consultant services the rural clinics in our region.

Consortium and Service Area: Family Health Services (FHS) service area includes South Central Idaho and provides services to residents in Blaine, Camas, Cassia, Gooding, Jerome, Lincoln, Minidoka, and Twin Falls counties. RHCOC’s five consortium members are: 1) Family Health Services Corporation, 2) Valley Community Counseling, 3) IHC Health Services, 4) Y Not Innovators, and 5) Idaho Department of Health & Welfare, Division of Behavioral Health).

Expected Outcome of the Project: **Individual Level:** Improvement of access to behavioral health and pharmacy services and increase patient activation for self-care, 2) **Clinic Level:** Improvement of professional satisfaction through provider engagement in PCMH, and 3) **Consortium Level:** Improvement in referrals and coordination of care to home, to clinic, to hospital and returning home.

Funding Preference Request: 1) Family Health Service is requesting a funding preference based on identification as a Primary Care Health Professional Shortage Area and 2) Family Health Service is requesting a funding preference based on identification as a Medically Underserved Area/Population.