

Notice of Funding Opportunity

**Application due April 30, 2024**

# HRSA

Health Resources & Services Administration

HIV/AIDS Bureau








Division of Community HIV/AIDS Programs

# Ryan White HIV/AIDS Program Part F Dental Reimbursement Program (DRP)

Opportunity number: HRSA-24-060



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# Before you begin

If you believe you are a good candidate for this funding opportunity, secure your [SAM.gov](#) and [Grants.gov](#) registrations now. If you are already registered, make sure your registration is active and up-to-date.

## **SAM.gov registration (this can take several weeks)**

You must have an active account with SAM.gov. This includes having a Unique Entity Identifier (UEI).

[See Step 2: Get Ready to Apply](#)

## **Grants.gov registration (this can take several days)**

You must have an active Grants.gov registration. Doing so requires a Login.gov registration as well.

[See Step 2: Get Ready to Apply](#)

## **Apply by April 30, 2024**

Applications are due by 11:59 p.m. Eastern Time on April 30, 2024.



# Step 1:

## Review the Opportunity

### In this step

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# Basic information

## Health Resources and Services Administration (HRSA)

HIV/AIDS Bureau

Division of Community HIV/AIDS Programs

Improving access to oral health services for low-income people with HIV and providing education and training.

## Summary

The DRP reimburses certain costs incurred by eligible entities that have provided uncompensated or partially uncompensated oral health care to people with HIV during a specified one-year period. Funds among eligible applicants will be distributed by considering the number of patients with HIV served and the unreimbursed oral health care costs incurred by each eligible applicant as compared with the total number of patients served and costs incurred by all eligible applicants.

## Funding detail

Application type: New

Expected total available funding: \$9,300,000

Expected number of awards: 50

Funding range per award: Varies

We plan to fund awards in a single six-month budget period for a period of performance of September 1, 2024, to March 31, 2025.



To help you find what you need, this NOFO uses internal links. In Adobe Reader, you can return to where you were by pressing Alt + Left Arrow (Windows) or Command + Left Arrow (Mac).



Have questions? Go to [contacts & support](#).

## Key facts

### Opportunity Name:

Ryan White HIV/AIDS Program Part F Dental Reimbursement Program (DRP)

### Opportunity Number:

HRSA-24-060

### Federal Assistance Listing:

93.924

### Statutory Authority:

42 U.S.C. § 300ff-111(b) (Title XXVI, § 2692(b) of the Public Health Service (PHS) Act)

## Key dates

### Application deadline:

April 30, 2024

### NOFO issue date:

March 1, 2024

### Expected award date:

September 1, 2024

### Expected start date:

September 1, 2024

# Eligibility

## Who can apply

## Eligible applicants

**Only** these types of domestic organizations (see note) may apply:

Accredited domestic dental schools and other accredited domestic dental education programs, such as dental hygiene programs, or those sponsored by a school of dentistry, a hospital with a dental education program that is accredited by the Commission on Dental Accreditation, or a public or private institution that offers postdoctoral training in the specialties of dentistry, advanced education in general dentistry, or a dental-general practice residency. Dental education programs must be accredited by the Commission on Dental Accreditation.

Note: “Domestic” means the fifty States, the District of Columbia, the Commonwealth of Puerto Rico, the Northern Mariana Islands, American Samoa, Guam, the U.S. Virgin Islands, the Federated States of Micronesia, the Republic of the Marshall Islands, or the Republic of Palau.

## Cost sharing

This program has no cost-sharing requirement. If you choose to share in the costs of the project, we will not consider it during merit review. We will hold you accountable for any funds you add, including through reporting.

# Program description

## Purpose

Our purposes are to:

- Improve access to oral health care services for low-income people with HIV.
- Support related education and training for the delivery of dental care to people with HIV.

This program will reimburse certain costs incurred by eligible entities that have provided uncompensated or partially uncompensated oral health care to people with HIV from July 1, 2022, through June 30, 2023.

## Background

The Health Resources and Services Administration's (HRSA) Ryan White HIV/AIDS Program (RWHAP) has five statutory [funding parts](#) that provide a comprehensive system of medical care, support, and medications for low-income people with HIV. The goal is better health results, and lower HIV spread in priority groups.

The [HIV care continuum](#) is key to the program. It shows the journey of someone with HIV from diagnosis to effective treatment, leading to viral suppression. Achieving viral suppression boosts the patient's quality of life and prevents HIV spread.

This continuum also helps programs and planners measure progress and use resources effectively. We require you to assess your outcomes and work with your community and public health partners to improve outcomes across the HIV care continuum. To assess your program, learn more at [HRSA's Performance Measure Portfolio](#).

## Strategic frameworks and national objectives

To address health challenges faced by low-income people with HIV, the use of national objectives and strategic frameworks is crucial. These frameworks include:

- [Healthy People 2030](#)
- [National HIV/AIDS Strategy \(NHAS\) \(2022–2025\)](#)
- [Sexually Transmitted Infections National Strategic Plan for the United States \(2021–2025\)](#)
- [Viral Hepatitis National Strategic Plan for the United States: A Roadmap to Elimination \(2021–2025\)](#)

These strategies offer guidance on the main principles, priorities, and steps for our national health response. They serve as a blueprint for collective action.

## Expanding the effort

Significant accomplishments of the RWHAP:

- From 2017 to 2021, HIV viral suppression among RWHAP clients improved from 85.9% to 89.7%. For more information, see the [2021 Ryan White HIV/AIDS Program Services Report \(RSR\)](#).
- Racial, ethnic, age-based, and regional disparities in HIV viral suppression rates have significantly reduced. For more information, see the [Annual Client-Level Data Report 2021](#).
- In February 2019, the [Ending the HIV Epidemic in the U.S](#) (EHE) initiative launched to further expand federal efforts to reduce HIV infections. For the RWHAP, the EHE initiative expands the program's ability to meet the needs of clients for the essential HIV care, treatment, and support services required to help them reach viral suppression. Our specific focus is on linking people with HIV who are:
  - Newly diagnosed
  - Diagnosed but currently not in care
  - Diagnosed and in care but not yet virally suppressed

## Using data effectively

HRSA and the Centers for Disease Control and Prevention (CDC) promote integrated data sharing and use for program planning, quality improvement, and public health action.

We encourage you to:

- Follow the [Data Security and Confidentiality Guidelines for HIV, Viral Hepatitis, Sexually Transmitted Disease, and Tuberculosis Programs](#).
- Create data-sharing agreements between surveillance and HIV programs.
- Progress towards NHAS goals through integrated data sharing, analysis, and use of HIV data by health departments.
- Complete CD4, viral load, and HIV nucleotide sequence reporting to the state and territorial health departments' HIV surveillance systems. CDC mandates the reporting of all such data to the National HIV Surveillance System (NHSS).
- Use HRSA's interactive [RWHAP Compass Dashboard](#) to visualize the reach, impact, and outcomes of the RWHAP and to inform planning and decision making. The dashboard gives you a look at national, state, and metro area data and displays



client demographics, services, outcomes, and viral suppression data. It also includes data about clients using the AIDS Drug Assistance Program (ADAP).

- Develop data-sharing strategies with others to reduce administrative burden.
- Use electronic data sources to verify client eligibility when you can. See Policy Clarification Notice 21-02, [Determining Client Eligibility & Payor of Last Resort in the Ryan White HIV/AIDS Program](#).

## Program resources and innovative models

HRSA offers multiple projects and resources to help you. A full list of resources is available on [TargetHIV](#). We urge you to learn about and use them in your project. For some examples, see the [helpful websites](#) section.

## Funding policies & limitations

### Policies

This program depends on the appropriation of funds. If funds are appropriated for this purpose, we will move forward with the review and award process.

The General Provisions in Division H that reference the [Consolidated Appropriations Act, 2023 \(P.L. 117-328\)](#) apply to this program. Note that these and other restrictions will apply in fiscal years that follow, as the law requires.

For-profit organizations cannot earn profit from the federal award. See [45 CFR 75.216\(b\)](#).

See [Manage Your Grant](#) for other information on costs and financial management.

### Maintenance of effort (MOE)

Federal funds must add to any existing non-federal funds for your proposed activities. If you receive an award, you will have to spend at least as much as you spent in the last fiscal year before the award. This policy is required by Section 2692(b)(4) of the PHS Act. We will enforce these statutory requirements through all available mechanisms.

RWHAP Part F DRP funds are not intended to be the sole source of support for oral health care services for people with HIV. The RWHAP statute requires DRP recipients to maintain expenditures of state funds (if any) for DRP-related activities at a level equal to or greater than the fiscal year preceding the DRP reimbursement period. The maintenance of effort (MOE) requirement is important in ensuring that RWHAP funds are used to supplement, not supplant, state funds allotted for oral health care services for people with HIV.

See [attachments](#) for the instructions you need to meet this requirement.

## Program income

Program income is money earned as a result of your award-supported project activities. You will have to use those funds to add to approved project activities. Find more about program income at [45 CFR 75.307](#).

## Limitations

- For guidance on some types of costs we do not allow or restrict, see Budget in section 4.1.iv of the [Application Guide \[PDF\]](#). You can also see 45 CFR part 75, [General Provisions for Selected Items of Cost](#).

See [Manage Your Grant](#) for other information on costs and financial management.

## General recipient expectations

- **Patient payment for services** — Recipients must have consistent and equitable policies and procedures related to verification of patients' financial status.
- **Payor of last resort and eligibility determination** — With the exception of programs administered by or providing the services of the Indian Health Service, the RWHAP is the payor of last resort. Recipients may not use RWHAP Part F DRP funds for a service if payment has been made, or reasonably can be expected to be made, by a state compensation program, under an insurance policy, under a Federal or State health benefits program, or by an entity that provides health services on a pre-paid basis.

Eligibility and confirmation should be determined in accordance with guidelines in [HAB PCN 21-02 Determining Client Eligibility & Payor of Last Resort \[PDF\]](#) in the Ryan White HIV/AIDS Program. HRSA HAB expects all RWHAP recipients and subrecipients to establish, implement, and monitor policies and procedures to determine client eligibility based on the following three factors: 1) A documented HIV diagnosis, 2) low-income, and 3) residency within the service area. RWHAP recipients and subrecipients must conduct timely eligibility confirmations, according to their policies and procedures, to assess changes to the client's income and/or residency status. The purposes of the eligibility and confirmation procedures are to ensure that the program only serves eligible clients and that the RWHAP is the payor of last resort.

In order to extend finite RWHAP grant resources to low-income people with HIV, recipients and subrecipients must vigorously pursue and rigorously document enrollment into, and subsequent reimbursement from, health care coverage for which their clients may be eligible. Examples include Medicaid, Medicare, Children's Health Insurance Program (CHIP), state-funded HIV programs,

employer-sponsored health insurance coverage, and health plans offered through other private health insurers.

**Recipients cannot use RWHAP Part F DRP funds to supplement the maximum cost allowance for services reimbursed by third party payments such as Medicaid, Medicare, or other insurance programs.** Please note that recipients cannot use direct or indirect federal funds such as RWHAP Parts A, B, C, D and Part F Community Based Dental Partnership Program (CBDPP) to duplicate reimbursement for services funded under Part F DRP. Additionally, recipients cannot bill RWHAP Parts A, B, C, D or Part F CBDPP for services reimbursed by RWHAP Part F DRP.

- **Other financial management issues** — Funds received from DRP must be allocated to the accredited dental schools and other accredited dental education programs (see [eligible applicants](#) section) that provided oral health services to low-income people with HIV. HRSA expects that these reimbursement funds will provide expanded access to oral health care for people with HIV.
- **Education and training** — RWHAP Part F DRP awarded applicants must ensure HIV-related oral health education and training for dental students, dental hygiene students, dental residents, or other dental providers. Education and training curricula should focus on the provision of comprehensive oral health care for people with HIV.



# Step 2:

# Get Ready to Apply

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# Get registered

## SAM.gov

You must have an active account with SAM.gov. This includes having a Unique Entity Identifier (UEI). SAM.gov registration can take several weeks. Begin that process today.

To register, go to [SAM.gov Entity Registration](#) and click Get Started. From the same page, you can also click on the Entity Registration Checklist for the information you will need to register.

## Grants.gov

You must also have an active account with [Grants.gov](#). You can see step-by step instructions at the Grants.gov [Quick Start Guide for Applicants](#).

# Find the application package

The application package has all the forms you need to apply. You can find it online. Go to [Grants Search at Grants.gov](#) and search for opportunity number HRSA-24-060.

**After you select the opportunity, we recommend that you click the Subscribe button to get updates.**

# Application writing help

Visit HHS [Tips for Preparing Grant Proposals](#).

Visit [HRSA's How to Prepare Your Application](#) page for more guidance.

## Join the webinar

For more information about this opportunity, [join the webinar](#) on Thursday, March 14, 2024, at 2 p.m. ET.

If you are not able to join through your computer, you can call in:

**Phone number:** 1-833-568-8864

**Meeting ID:** 161 582 6969

**Passcode:** SP5zX0RB

We will record the webinar. If you are not able to join live, you can replay it at <https://targethiv.org/library/nofos>.

**Need Help? See [contacts & support](#).**



# Step 3:

# Write Your Application

## In this step

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# Application contents & format

Applications include three main components. This section includes guidance on each.

There is a 10-page limit for the overall application.

Submit your information in English and express budget figures using U.S. dollars.

Make sure you include each of these:

Components	Submission format	Included in the page limit?
<a href="#">Project abstract</a>	Use the Project Abstract Summary form	Yes
<a href="#">Dental Services Report</a>	Use the system noted in the <a href="#">Dental Services Report section</a> . Submit at the same time as your application in Grants.gov.	No, submit this on the <a href="#">Dental Services Report website</a>
<a href="#">Attachments</a>	Insert each in the Other Attachments form.	Yes
<a href="#">Other required forms</a>	Upload using each required form.	No

## Required format

You must format your narratives and attachments using our required formats for fonts, size, margins, etc. See the formatting guidelines in section 4.2 of the [Application Guide \[PDF\]](#).

## Project abstract

Complete the information in the Project Abstract Summary Form. Please indicate the project title as “FY 2024 RWHAP Part F Dental Reimbursement Program” and in the abstract include the total unreimbursed costs of oral health care provided to people with HIV from July 1, 2022, through June 30, 2023, that are entered in fields 18a and 18g of the SF-424 Application for Federal Assistance. For more information, see section 4.1.ix of the [Application Guide](#).



# Dental Services Report

You must submit a Dental Services Report on or before the application deadline.

- For instructions on completing the report, see [reporting requirements](#) on our website under “Dental Services Report.”
- For instructions on submitting the report, see [submission methods](#).

## Instructions

- We will only accept actual counts of people with HIV who received oral health care services from your institution or program as the basis of your application for DRP funding.
- **Funding and payment coverage:** You should only report direct reimbursements from third party payers (public and private) as payment for services provided in Section 2 Tabs 1 & 2. You should not report funding from the RWHAP or other federal grant programs as reimbursements in these items.
- **Unreimbursed costs:** The total unreimbursed costs of oral health care provided to people with HIV from July 1, 2022, through June 30, 2023, that are entered in fields 18a and 18g of the SF-424 Application for Federal Assistance must match the amount reported in Section 4 Tab 2 on the Dental Reimbursement Program Dental Services Report. **\*If these amounts do not match, we will deem your application ineligible.**
- **Narratives:** Please include narrative responses in Section 4 Tab 3, not to exceed one page in length for each item. Your responses will better inform us about your institution or program; your collaborations in the larger community; your training of students, residents, and providers; and other accomplishments. Your responses will also help us target technical assistance activities, document the value of funds expended, and demonstrate the importance of continued RWHAP funding for oral health care.

For questions, see [contacts & support](#).

## Attachments

Place your attachments in order in the Other Attachments form.

### Attachment 1: Maintenance of effort documentation

#### Counts toward page limit.

You must maintain state funds (if any) that support proposed activities. These include cash, in-kind, and other contributions. If there were no state funds expended, enter zero. Do not include any federal funds. See [maintenance of effort](#) requirement.

You must provide a baseline aggregate expenditure of state funds for the most recently completed fiscal year prior to the application deadline and estimates for the following fiscal year using a chart similar to the one shown in this section.

As an example—if your fiscal year begins July 1, you report actual expenditures of state funds for oral health care services for people with HIV from July 1, 2022, through June 30, 2023, in column one. In column two, you report estimated expenditures for the next fiscal year (July 1, 2023, through June 30, 2024).

Additionally, provide a brief description of the methodology your institution or program used to calculate MOE for oral health care services for low-income people with HIV. Provide a description of consistent data set(s) of state expenditures for oral health care services for low-income people with HIV and a brief narrative of any changes from the previous FY and the projected FY spending.

Use this sample format to provide the maintenance of effort documentation.

FY before application: Actual non-federal expenditures	First FY of award: Estimated non-federal expenditures
\$	\$

### Attachment 2: Other relevant documents

#### Counts toward page limit.

#### Submit only if applicable.

Include any other documents that are relevant to the application.

## Other required forms

You will need to complete some other forms. Upload the standard forms at Grants.gov. You can find them in the NOFO [application package](#) or review them and any available instructions at [Grants.gov Forms](#).

Forms	Submission requirement
Application for Federal Assistance (SF-424)	With the application.
Project/Performance Site Location(s)	With the application.
Key Contacts form	With the application.
Grants.gov Lobbying Form	With the application.

## SF-424 Application for Federal Assistance

Applicants must enter the total unreimbursed costs of oral health care provided to people with HIV from July 1, 2022, through June 30, 2023, in fields 18a and 18g of the SF-424 application for Federal Assistance. These totals must match the amount reported in [Dental Services Report](#) in Section 4 Tab 2. Failure to submit this information in accordance with above language will result in an incomplete application and HRSA will deem your application ineligible.



# Step 4:

# Learn About Review & Award

## In this step

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# Application review

## Initial review

We review each application to make sure it meets basic requirements. We will not consider an application that:

- Is from an organization that does not meet all eligibility criteria.
- Is submitted after the [deadline](#).
- Does not include the total unreimbursed costs of oral health care provided to low-income people with HIV from July 1, 2022, through June 30, 2023, in fields 18a and 18g of the SF-424 application.
- If the total amounts of unreimbursed costs on the SF-424 application do not match what is reported on the Dental Reimbursement Program Dental Services Report, we will deem your application ineligible.

Also, we will not review any pages over the page limit.

## Risk review

Before making an award, we review the risk that you will not manage federal funds in prudent ways. We need to make sure you've handled any past federal awards well and demonstrated sound business practices.

As part of this review, we use SAM.gov Entity Information [Responsibility/Qualification](#) to check your history for all awards likely to be over \$250,000. You can comment on your organization's information in SAM.gov. We'll consider your comments before making a decision about your level of risk.

If we find a significant risk, we may choose not to fund your application or to place specific conditions on the award.

For more details, see [45 CFR 75.205](#).

## Selection process

When making funding decisions, we consider:

- Eligibility, including accreditation status.
- Completeness, accuracy, and compliance with the NOFO requirements.
- The amount of available funds.
- Assessed risk.

We may:

- Fund applications in whole or in part.
- Fund applications at a lower amount than requested.
- Choose to fund no applications under this NOFO.

## Award notices

We issue Notices of Award (NOA) on or around the [start date](#) listed in the NOFO. See Section 5.4 of the [Application Guide](#) for more information.



# Step 5:

# Submit Your Application

## In this step

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# Application submission & deadlines

See [Find the application package](#) to make sure you have everything you need.

Make sure you are current with SAM.gov and UEI requirements. When you register or update your SAM.gov registration, you must agree to the [financial assistance general certifications and representations](#), and specifically with regard to grants. Make sure that your SAM.gov registration is accurate for both contracts and grants, as these registrations differ. See [Get registered](#). You will have to maintain your registration throughout the life of any award.

## Deadlines

### Application and Dental Services Report

You must submit both your application and the Dental Services Report by April 30, 2024, at 11:59 p.m. ET.

Grants.gov creates a date and time record when it receives the application. If you submit the same application more than once, we will accept the last on-time submission.

## Submission methods

### Grants.gov

You must submit your application through Grants.gov. [See Get registered](#).

For instructions on how to submit in Grants.gov, see the [Quick Start Guide for Applicants](#). Make sure that your application passes the Grants.gov validation checks, or we may not get it. Do not encrypt, zip, or password protect any files.

See [contacts & support](#) if you need help.

### Dental Services Report

You must submit this report electronically. Complete and submit the Dental Reimbursement Program Dental Services Report in the [Dental Services Report website](#). You'll need to request access to the website the first time you visit it by completing the registration form on the [Dental Services Report website](#).



## Other submissions

### Intergovernmental review

This NOFO is not subject to [Executive Order 12372](#), Intergovernmental Review of Federal Programs. No action is needed.

### Mandatory disclosure

You must submit any information related to violations of federal criminal law involving fraud, bribery, or gratuity violations potentially affecting the federal award. See Mandatory Disclosures, [45 CFR 75.113](#).

**To tell us about a violation, write to us:**

HRSA via attachment as part of your application

**AND**

Office of Inspector General at [grantdisclosures@oig.hhs.gov](mailto:grantdisclosures@oig.hhs.gov).

For full details, visit [HHS OIG Grant Self Disclosure Program](#).

# Application Checklist

Make sure that you have everything you need to apply:

Component	How to Submit	Included in page limit?
<input type="checkbox"/> <a href="#">Project abstract</a>	Use the Project Abstract Summary Form.	Yes
<input type="checkbox"/> <a href="#">Dental Services Report</a>	Use the <a href="#">Dental Services Report website</a> .	No
<a href="#">Attachments</a>	Insert each in a single Other Attachments form.	
<input type="checkbox"/> Maintenance of effort documentation		Yes
<input type="checkbox"/> Other relevant documents		Yes
<a href="#">Other required forms</a>	Upload using each required form.	
<input type="checkbox"/> Application for Federal Assistance (SF-424)		No
<input type="checkbox"/> Project/Performance Site Location(s)		No
<input type="checkbox"/> Key Contacts form		No
<input type="checkbox"/> Grants.gov Lobbying Form		No



# Learn What Happens After Award

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# Post-award requirements & administration

## Administrative & national policy requirements

There are important rules you need to know if you get an award. You must follow:

- All terms and conditions in the Notice of Award.
  - The regulations at [45 CFR part 75](#), Uniform Administrative Requirements, Cost Principles, and Audit Requirements for HHS Awards.
  - The HHS [Grants Policy Statement \[PDF\]](#) (GPS). This document is incorporated by reference in your Notice of Award. If there are any exceptions to the GPS, they'll be listed in your Notice of Award.
  - All federal statutes and regulations relevant to federal financial assistance, including those highlighted in [HHS Administrative and National Policy Requirements \[PDF\]](#).
  - See the requirements for performance management in [2 CFR 200.301](#).

## Non-discrimination & assurance

If you receive an award, you must follow all applicable nondiscrimination laws. You agree to this when you register in SAM.gov. You must also submit an Assurance of Compliance ([HHS-690](#)). To learn more, see the [Laws and Regulations Enforced by the HHS Office for Civil Rights](#).

Contact the [HHS Office for Civil Rights](#) for more information about obligations and prohibitions under federal civil rights laws or call 1-800-368-1019 or TDD 1-800-537-7697.

The HRSA Office of Civil Rights, Diversity, and Inclusion (OCRDI) offers technical assistance, individual consultations, trainings, and plain language materials to supplement OCR guidance. Visit [OCRDI's website](#) to learn more about how federal civil rights laws and accessibility requirements apply to your programs, or contact OCRDI directly at [HRSACivilRights@hrsa.gov](mailto:HRSACivilRights@hrsa.gov).

# Reporting

If you are successful, you will have to follow the reporting requirements in Section 6 of the [Application Guide](#). The NOA will provide specific details.

You must also follow these program-specific reporting requirements:

1. **Integrity and performance reporting.** The NOA will contain a provision for integrity and performance reporting in [FAPIS](#), as [45 CFR part 75 Appendix I, F.3.](#) and [45 CFR part 75 Appendix XII](#) require.
2. **Progress reports, Federal Financial Report, and the final report** noted under Section 6 of HRSA's [SF-424 Application Guide \[PDF\]](#) are not required for the DRP.



# Contacts & Support

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# Agency contacts

## Program & eligibility

### **Catishia Mosley, MSPH**

Public Health Advisor, Division of Community HIV/AIDS Programs

Attn: RWHAP Part F DRP

HIV/AIDS Bureau

Health Resources and Services Administration

Call: 301-945-0903

Email: [AskPartFDental@hrsa.gov](mailto:AskPartFDental@hrsa.gov)

## Financial & budget

### **Nancy Gaines**

Grants Management Specialist

Division of Grants Management Operations

Office of Federal Assistance Management

Health Resources and Services Administration

Call: 301-443-5382

Email: [NGaines@hrsa.gov](mailto:NGaines@hrsa.gov)

## Dental Services Report

If you require any technical assistance obtaining, completing, or submitting the Dental Services Report, please contact the RWHAP Data Support help desk at:

### **Ryan White Data Support and Technical Assistance**

Toll-Free Help Line: 1-888-640-9356

Monday – Friday, 10 a.m. to 6:30 p.m. ET, except for federal holidays.

Email: [RyanWhiteDataSupport@wrma.com](mailto:RyanWhiteDataSupport@wrma.com)

When you call, please provide your institution's name to the Technical Assistance Specialist. When submitting a request through email, be sure to include in the message text your institution's name and your position within the organization.

## HRSA contact center

Open Monday – Friday, 7 a.m. – 8 p.m. ET, except for federal holidays.

Call: 877-464-4772 / 877-Go4-HRSA

TTY: 877-897-9910

# Grants.gov

Grants.gov provides 24/7 support. You can call 1-800-518-4726 or email [support@grants.gov](mailto:support@grants.gov). Hold on to your ticket number.

# SAM.gov

If you need help, you can call 866-606-8220 or live chat with the [Federal Service Desk](#).

## Helpful websites

- [HRSA's How to Prepare Your Application page](#)
- [HRSA Application Guide](#)
- [HRSA Grants page](#)
- [HHS Tips for Preparing Grant Proposals](#)
- [Access, Care, and Engagement Technical Assistance Center \(ACE TA\)](#)
- [Best Practices Compilation](#)
- [Center for Innovation and Engagement \(CIE\)](#)
- [Center for Quality Improvement and Innovation \(CQII\)](#)
- [Dissemination of Evidence-Informed Interventions \(DEII\)](#)
- [Using Evidence-Informed Interventions to Improve Health Outcomes among People Living with HIV \(E2i\)](#)
- [Ending Stigma through Collaboration and Lifting All to Empowerment \(ESCALATE\)](#)
- [Engage Leadership through Employment, Validation, and Advancing Transformation and Equity for persons with HIV \(ELEVATE\)](#)
- [Integrating HIV Innovative Practices \(IHIP\)](#)
- [AIDS Education Training Center Program – National Coordinating Resource Center](#)